



## Bell and Howell Recognized as Training Leader by Training Magazine

*Company wins for 14<sup>th</sup> time; second consecutive year in top 100*

**DURHAM, N.C., Feb. 13, 2018** – [Training Magazine](#), the leading business publication for learning and development professionals, recently announced the winners of its annual [Training Top 125](#), which recognizes organizations who achieve excellence in employer-sponsored training and development programs. [Bell and Howell](#) has now made the distinguished list for the 14th time and is among the top 100 for the second year in a row. The winners were announced Monday night at a special gala at the Training 2018 Conference and Expo at the Georgia World Congress Center in Atlanta, GA.

Receiving the Top 125 award is a direct result of the company's continued evolution into a dynamic and customer-centric organization, according to Don Bullock, Bell and Howell's vice president of customer support services. "Our customers' successes are dependent on our ability to deliver industry-leading, innovative service and technology solutions," he said. "Our commitment to the highest level of technical training ensures that our field service team remains well-trained and well-equipped to install, support and optimize the thousands of systems we support."

As the company's service business continues on an impressive growth trajectory, it is constantly adding new technologies to its growing list of supported solutions. Recent additions include robotics, mechatronics, X-ray security systems and autonomous vision guided vehicles (VGVs). Each of Bell and Howell's customer service engineers and technical support engineers train in a premier training center located at the company's Durham, North Carolina headquarters.

Now in its 18th year, the Training Top 125 ranking is based on a myriad of benchmarking statistics such as total training budget; percentage of payroll; number of training hours per employee program; goals, evaluation, measurement and workplace surveys; annual hours of training per employee; and detailed formal programs. The ranking is determined by assessing a range of qualitative and quantitative factors, including financial investment in employee development, the scope of development programs and how closely such development efforts are linked to business goals and objectives.

"The 2018 Training Top 125 winners are game changers," Training Magazine Editor-in-Chief Lorri Freifeld said. "They constantly look for innovative ways to effectively deliver and measure employee training, and they are rewarded with an engaged, passionate workforce and organizational success. Congratulations to these stellar organizations for their unwavering commitment to learning and employee growth!"

To learn more about Bell and Howell and their training and service capabilities, visit [bellhowell.net](http://bellhowell.net), call 1-800-220-3030, or follow the company on [LinkedIn](#) and [Twitter](#).

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## About Bell and Howell

Bell and Howell is transforming the future of communications and commerce. We deliver innovative service and technology solutions that enrich customer communications and fulfillment for the world's largest retail, finance and public-sector enterprises. Our service organization is among the most sophisticated in the world for production mail, workflow optimization, robotics, automation and industrial mechatronics. Headquartered in Research Triangle Park, North Carolina, Bell and Howell is the trusted partner to thousands of organizations globally. For additional information, visit [www.bellhowell.net](http://www.bellhowell.net).

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